

Court Bookings

Now that we are moving into the winter period and the courts are less busy, we have decided this is the right time to implement the Court Booking module on Club Spark as of **1st July 2024**.

This means that when you want to come to the club and have a hit, a team practice or play with friends/family, ***you will need to make a booking online first on the club's website***. We will no longer be under the assumption that court access is on a ***first-come, first-served basis***.

The court booking system will be available for all members of the club **at no charge**. We have no plans to open the courts to non-members on a user-pay basis, however members can bring a non-member and pay online or \$10 to the honesty box at the front of the club.

The court booking system will be populated with our usual activities such as Junior coaching, Private Coaching, Senior Social Sunday, Senior Interclub, Midweek Ladies etc. and you will be able to clearly view these bookings online.

To make a booking you will need to be a registered with Club Spark and have a log-in ID. If you have not yet registered, you will be receiving an invitation in the next few days asking you to register. Click the link and follow the prompts to register. *If you are not registered, you will not be able to book a court because your registration is tied to your membership.*

Once registered, to book a court go to the club's website at www.sunnyhillstennisclub.org and log in. Select the **COURT SCHEDULE** tab then choose the date and time plus the court number you want to play on and the **Make a Booking** dialogue box will pop up. Your contact details will automatically be populated here. Click **Continue Booking** to confirm. If this is the first time you have made a booking, you will need to tick the box to agree to the Booking Terms & Conditions, then click **Continue**. If everything looks good you should see **Your booking has been confirmed**. You will receive an email confirmation of the date, time and court number you have booked.

If a non-member is playing with you and you want to pay the guest fee of \$10 online, you can add their details as a guest when the **Make a Booking** dialogue box pops up where you will be prompted to enter your credit card details to make payment. If you prefer to pay cash for your non-member, please place it in the honesty box at the front of the clubhouse.

For members, court bookings can be made 14 days in advance, with one booking per day for a minimum of 30 minutes and a maximum of 90 minutes (1.5 hours). Should you require a longer period of time (for example to play a rescheduled interclub match), please contact the Club Manager to arrange this.

To access the courts, you will need a court key. If you do not already have a court key, then please contact the Club Manager to arrange this. The cost is a refundable bond of \$50 payable to our account #01-0218-0013963-00 with your surname as reference. Keys are issued to members aged 16 years and above.

If you arrive at the club and someone is already on the court you have booked, kindly show them your confirmation and ask that they vacate the court. If there are any issues, please contact the Club Manager.

If for some reason you are unable to keep your booking, please be considerate of others who may want to play so be sure you cancel your booking online.

We realise that this is a new system that will take time to get used to so please be patient and provide any feedback to the Club Manager at sunnyhillstennis@gmail.com. There will probably be some tweaking that will need to be done along the way!

球场预订

现在我们进入了冬季，球场不那么繁忙了，我们决定从 **2024 年 7 月 1 日**起在 Club Spark 上实施球场预订系统。

这意味着，当您想来俱乐部打球、进行团队训练或与朋友/家人一起娱乐时，**您需要先在俱乐部的网站上进行在线预订**。我们将**不再假设球场使用是先到先得的**。

球场预订系统将**免费**提供给俱乐部的所有会员。我们没有计划以用户付费的方式向非会员开放球场，但会员可以携带非会员通过在线支付或向俱乐部门前的诚实箱支付 10 纽币来使用球场。

球场可预订的时间将在我们的常规活动之外，例如青少年训练、私人教练、成人周日社交、成人俱乐部间比赛、周中女士等，您将能够清楚地在线查看这些预订。

要进行预订，您需要在 Club Spark 网站注册并拥有登录账号，如果您尚未注册，您将在接下来的几天内收到邀请，要求您注册。单击链接并按照提示进行注册。如果您没有注册，您将无法预订球场，因为您的注册信息将联系着您的会员权限。

注册后，要预订球场，请访问俱乐部的网站 www.sunnyhillstennisclub.org 并登录。选择“**球场时间表**”选项，然后选择日期和时间以及您要预订的球场号码，将弹出“**进行预订**”对话框。您的联系方式将自动填充在此处。单击“**继续预订**”进行确认。如果这是您第一次预订，您需要勾选该框以同意预订条款和条件，然后单击**继续**。如果一切都很顺利，您应该会看到**您的预订已确认**。您将收到一封电子邮件，确认您预订的日期、时间和球场号码。

如果有非会员与您一起使用球场，并且您想在线支付 10 纽币的访客费用，您可以在弹出“**进行预订**”对话框时将他们的详细信息添加为访客，系统将提示您输入信用卡详细信息进行付款。如果您希望为您的非会员朋友支付现金，请将其放在俱乐部门前的诚实箱中。

对于会员，可以提前 14 天预订球场，每天最多一次，每次预订最少 30 分钟，最多 90 分钟（1.5 小时）。如果您需要更长的时间（例如，需要重新安排的俱乐部间比赛），请联系俱乐部经理进行安排。

要进入球场，您需要一把球场钥匙。如果您还没有球场钥匙，请联系俱乐部经理安排。费用是 50 纽币的可退还保证金，应支付到我们的帐户 #01-0218-0013963-00，并以您的姓氏为参考。钥匙只发给 16 岁及以上的会员。

如果您到达俱乐部时，有人已经在您预订的球场上，请向他们出示您的确认信，并要求他们离开球场。如有任何问题，请联系俱乐部经理。

如果由于某种原因您无法在预订的时间使用球场，请考虑其他可能想使用的人，因此请务必在线取消预订。

我们意识到这是一个需要时间来适应的新系统，所以请保持耐心并向 sunnyhillstennis@gmail.com 的俱乐部经理提供任何反馈。在此过程中可能需要进行一些调整！